

Commonwealth Home Support Program

Client Contributions



As at 1 July 2026 – New South Wales

Under the Commonwealth Home Support Program, we offer a range of quality services to help people live positively and improve their health, well-being and independence. Services are offered based on your needs and assessed eligibility.

The Australian Government covers most, but not all, of the cost of services. You pay the remaining amount as a contribution towards the cost of your care. This document outlines the amount of your contribution.

Home support

We offer essential personal care and social support services designed to enhance your independence and optimise your well-being:

Other home support services	Co-contribution	Unit
Personal Care	\$13.44	Per hour
Social Support	\$13.44	Per hour
Flexible Respite	\$13.44	Per hour
Domestic Assistance	\$13.44	Per hour
Meal Preparation	\$13.44	Per hour

Notes:

- This pricing schedule should be read together with your Agreement with us.
- All rates are displayed per hour. Rates are exclusive of GST.
- Time is billed at 60 minutes, then 15-minute increments after that.
- Rates are inclusive of employee wages, supplier charges and indirect costs.
- Our standard hours are 6am-6pm (Mon-Fri).
- Telehealth and virtual services may be offered where clinically appropriate.
- Social support services greater than 20km will incur an additional charge of \$2.06 per kilometre on top of contribution.
- You may be eligible for hardship assistance to reduce your contributions. We can help you to apply for this assistance.
- Notification of any cancellation must be received at least two business days prior to the commencement of the service otherwise full fees will be incurred.
- We may adjust fees from time to time and will agree the price of services or consumables by mutual consent, following consultation with you.